

Four Seasons Activity Programme at ??????? Care Home

- Two Hour Format - **Terms & Conditions**

Date: January 2025

Terms and conditions

Overview:

The Great Out-tours will deliver the 'Four Seasons Activity Programme' weekly (for 2 hours) on a set day, under a rolling yearly contract at **??????? Care Home**. This comprises a varied programme of outdoor focused land management (subject to resident mobility constraints) & conservation centred activities at **??????? Care Home**, interspersed with seasonal rural craft sessions, 'make and take' wild wood products & culinary focused projects. All activities within this diverse programme track the flows of the four seasons of our British countryside calendar.

Billing terms:

The Great Out-tours will bill per resident based on a minimum group number of ? being aligned to the programme. **Resident names** must be fixed for programme attendance with no 'substitution' residents being authorised in times of 'programme resident' absence(s). **The whole resident group** will be billed monthly at £55 per individual, per 2-hour session. E.g. For a typical 4-week month, this calculates to £220.00 per resident / grand total **£?? Per group**.

Participant part/non-attendance at ?????? Care Home: Should any 'programme resident' attend part of a 2-hour session or not attend at all, due to illness/holiday/doctor's/dentist's/other outings/appointments or for any other reason, the same rate of £55 per 'programme resident' is still levied.

If a 'programme resident' group are not able to attend a Great Out-tours session due to the sickness/non-attendance of a care home support worker(s), the session fee of £55 per individual is still levied. If for any reason any/all of the aforementioned 'programme residents' do not attend due to care home sickness 'lock down' /staffing reasons or house engineering failures, the rate of £55 per resident is still levied.

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Force majeure - Session(s) cancellation(s) due to extreme weather conditions: Should any 'Four Seasons Activity Programme' session(s), BE CANCELLED by ?????????? Care Home DUE TO EXTREME WEATHER CONDITIONS, The Great Out-tours still levy the applicable session fee.

Outdoor focused land management & maintenance activities at ?????????? Care Home: Due to potential progressive mobility constraints of the group as a collective, we will adapt the activities to suit from season to season.

Personal protective equipment: In accordance with The Great Out-tours Health & Safety/site insurance policies & risk assessment frameworks at ?????????? Care Home, it is an obligatory requirement that all participants and care support individuals wear sturdy shoes, boots or wellingtons during all practical outdoor activity sessions. Hand, eye & ear protective equipment is provided by The Great Out-tours as & when activities require them.

Participant medication: Any medication that participants need to take during the course of an activity session at ?????????? Care Home, must be declared/discussed with the instructor prior to activity commencement. If required medication necessitates refrigeration, it is the ?????????? Care Home's responsibility to provide suitable cool storage.

Personal belongings: Whilst The Great Out-tours welcomes participants bringing/using their own equipment at ?????????? Care Home (such as mobile telephones, i-pads, cameras, camcorders etc) to compile/develop their own educational diary. The Great Out-tours accepts no responsibility for the damage or loss of any items used/left unattended during activity sessions. I.e. Cameras, mobile telephones, i-pads, electronic devices, garments etc. In such cases participants/care organisations will need to implement their own insurance for claim back.

Photographic evidence gathering of care home group residents: The Great Out-tours instructor staff offer a complimentary photographic service to comprehensively evidence each participant's activities on the Four Seasons Activity Programme. All such photographs are made available to each participant for use in personal portfolio building/tracking.

A 'closed group' Facebook page for ?????????? Care Home will be launched & display such aforementioned pictures within activity specific galleries. These photographs enable family, nominated friends, guardians and care home staff/client care managers, to see more about what the residents have been up to on our programme. We ensure that no residents are named or "tagged" in photos.

With prior consent sought by The Great Out-tours, these pictures may be requested for use in educational promotion on our website & printed marketing material.

If you would PREFER US NOT TO TAKE PHOTOGRAPHS OF A 'PROGRAMME RESIDENT (S)' /REPRESENT THEM ON SOCIAL MEDIA as described above, please email us at info@thegreatout-tours.com to let us know. We will then ensure no pictures are taken for the aforementioned purposes.

****Important Note**:** You will still need to agree to our terms and conditions at large by signing below, in order to successfully enrol your care home resident(s) to our Four Seasons Activity Programme. We will note your account with photograph preferences as above.

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Tools for all activities at ????????? Care Home: The Great Out-tours provides all tools for session practical works. 'Programme residents' are given comprehensive training in tool handling/use & after use care prior to related activity. If tools are broken during session due to malicious/reckless handling/treatment (outside of the training guidelines), The Great Out-tours reserves the right to invoice the participant or care organisation for tool repair or replacement.

Programme cancellation: A 3-month cancellation notice period applies (the equivalent of one season), from either party.

Annual staff holidays/absences: Activity sessions during annual holiday seasons may be interrupted due to The Great Out-tours staffing leave. In most cases instructor cover will be arranged.

Advance notice of any interruptions to activity sessions will be made to participants. If no instructor is available due to unforeseen sickness/extenuating circumstances, no session will go ahead nor will a fee be levied to the participant for the respective session(s).

Public Holidays: The Great Out-tours staff observe Christmas public holidays. Activity sessions will not be conducted on such days & accordingly participants will not be billed. The Great Out-tours does operate on public bank holidays.

????????? Care Home 'programme resident' group holidays: If the care home plan a holiday whereby part of/the entire resident group are away on a Great Out-tours activity session(s), the missed date(s) are still levied.

Payment terms: Monthly by return upon receipt of invoice.
The preferred form of payment is via BACS transfer.

High Energy drinks: The Great Out-tours does not allow high energy drinks to be consumed during????????? Care Home sessions. Diet fizzy or still drinks are permitted.

Mobiles phones* & electronic equipment (i.e. Mobile devices/personal computers):**

*The Great Out-tours allows mobile devices (mobile telephones & electronic tablets) to be brought to ?????????? Care Home sessions, however, they must be switched off during activity sessions. Such devices can be used during allocated refreshment breaks. In the event of an emergency, the instructor carries a live mobile telephone which can be contacted

Personal protective equipment: In accordance with The Great Out-tours Health & Safety/site insurance policies & risk assessment frameworks, it is an obligatory requirement that all 'programme residents' and care support individuals wear pre-supplied protective work gloves during all 'power tool' activity sessions at ?????????? Care Home. Eye & ear protective equipment is provided by The Great Out-tours as & when activities require them.

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Tools for all activities at Care Home: The Great Out-tours provides all tools for session practical works. Participants are given comprehensive training in tool handling/use & after use care prior to related activity. If tools are broken during session due to malicious/reckless handling/treatment (outside of the training guidelines), The Great Out-tours reserves the right to invoice the participant or care organisation for tool repair or replacement.

I/We have read & understand the Terms & Conditions applicable to the 2 hour Great Out-tours 'Four Seasons Activity Programme' at Care Home.

Tick:

Print Names of persons partaking in the Four Seasons Activity Programme at Care Home:

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Signature(s):

*Print name of Signatory(ies) if signing on behalf of/as a carer of a resident group/someone else:
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Signed: Capacity of signatory(ies):

Date:

Please return this completed/signed document via post to:
John Brooksbank, The Great Out-tours Limited, Woodside Environmental Education Centre,
Little London Road, Horam, East Sussex TN21 0BL